

# house exchange



## What is House Exchange?



House Exchange is a mutual exchange search website to link people who are looking to move by swapping home.

Using the site is easy and **FREE** – simply visit [www.norwich.houseexchange.org.uk](http://www.norwich.houseexchange.org.uk) and complete your details online.

Norwich City Council provides the House Exchange service in partnership with Circle Anglia. The House Exchange database and all associated information and data is licensed to Norwich City Council by Circle Anglia.



**NORWICH**  
City Council

Once you have registered, your details will be checked and approved and your property will appear on our database. You will then be able to:



*Search for a specific type of property*



*Search for people who want a property like yours*



*Search for a match both ways*



*Look for a three-way swap*

## Frequently asked questions

### **How do I find someone to exchange with?**

There are four different types of searches you can do on the website to find someone to exchange with. The searches are easy to use, just follow the instructions on the website.

### **How do I register?**

The easiest way to register is online at [www.norwich.houseexchange.org.uk](http://www.norwich.houseexchange.org.uk). If you don't have Internet access you could use a public computer at a library, Internet Café or local Area Office or ask a friend to register for you. If you have any problems you can contact Norwich City Council for a paper registration form and we will add your details for you.

### **Why is this better than the current system?**

By registering with House Exchange you will join an ever growing group of tenants from Norwich City Council, other councils and housing associations in the region, who are looking to swap homes. In joining a larger group there will be more chance of you finding a match for the home and area you want.

## For more information

Please visit [www.norwich.houseexchange.org.uk](http://www.norwich.houseexchange.org.uk)  
email: [houseexchange@norwich.gov.uk](mailto:houseexchange@norwich.gov.uk)

### **or contact your local Area Office:**

Catton & Mile Cross	01603 213678
Central	01603 212888
Colman Road & West Norwich	01603 213555
Lakenham & East Norwich	01603 213100

  
communication for all