

Resident Feedback

Neighbourhood area: South Team

Date: 14th November 2015

Communities & neighbourhood manager: Debra Harris

Walkabout area: Portland, Portisfield, Dover and Warwick Street.

In November, council staff were out in Portland, Portisfield, Dover and Warwick Streets. We specifically door knocked properties where students were known to live or where bins had been left out on the streets.

We spoke to households who may not have been aware of the waste and recycling services that the council provides and how they operate as well as making sure that they put out (and returned) their bin to the boundary of their property after collections.

A total of twenty five households were spoken to during the afternoon and all were interested in the service Norwich City Council provided; they were provided with information about the waste and recycling service and reminded when bins could be put out/brought back in and what they needed to do to ensure their bins were emptied.

Since the event the streets have been monitored and found to have considerably less bins left out on the street compared to this time last year.

For any information on our waste and recycling services please use this link.

<http://www.norwich.gov.uk/WasteAndRecycling>

There will be a total of 48 walkabouts across the city every year. These are decided locally every three months.

To see the programme of when and where we will be for the next three months visit www.norwich.gov.uk and go to the Walkabouts page of the A to Z.

All residents are welcome to attend – we look forward to seeing you there.

If you would like more information or have any queries, please contact:

Neighbourhood team – south

e: neighs@norwich.gov.uk

t: 0344 980 3333

In addition to these contacts you can also tell us about any concerns, queries and requests you may have about services provided by the council by going to Do It Online on the council's home page on the website:

Walkabouts for your neighbourhood



NORWICH
City Council

www.norwich.gov.uk/tellusaboutit