

## Feedback

### Neighbourhood Area: Cadge Road- Earlham Green Lane junction

Date of walkabout: 21<sup>st</sup> May

Neighbourhood Officer: John Vaughan

#### Walkabout Area:

On the 21<sup>st</sup> May city council, Broadland and Flagship HA staff, the police and a Wensum ward councillor visited homes at Cadge Road and Earlham Green Lane junction. This was so we could listen to your concerns about issues in the neighbourhood. We would like to thank everyone for their responses. We spoke to 21 households out of a total of 53 homes.

Below is a summary of the general neighbourhood issues raised *i.e. by more than two residents*. Please note that individual or personal issues are not included in this feedback document.

#### Contacting Norwich City Council:

The simplest way to get in touch is by using the council's website at [www.norwich.gov.uk](http://www.norwich.gov.uk)

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#### Issue one – Litter on the street and in shrubs:

Most people suspected that school children were dropping wrappers on the way through Cadge Road and on the way home. There was also some evidence that adults were also dropping litter who could either be visitors or residents.

**Response:** The city council usually sweep side roads once per quarter, however, this part of Cadge Road is swept once per month. The area in front of the shops on Earlham Green Lane is swept each day - this is owing to the heavy use of the area both by shoppers and school children. Both Broadland and Flagship housing associations also pick litter from shrub beds that they own. Despite this, there are still accumulations of litter in the shrubs and kerbs on this part of Cadge Road.

There are several things that will happen:

- Ask to site a new litter bin on the kerb near to 1 to 5 or 7 to 11 Cadge Road Note that this *will take us several weeks to be able to sort out, for instance, as we will need to further consult residents and our contractor who collects and supplies bins.*
- Ask the police and community wardens to increase patrols along the road
- The police will contact City Academy Norwich with a view to the school asking pupils not to drop litter on the way home

We would also like to ask residents if you too will help us to keep the area clean and to make sure you report problems to the city council (public land) or your housing association

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#### Issue two – Cars inconsiderately parked

**Response:** Visitors and residents to the area can help by avoiding parking where there are 'no parking' signs – this will help to avoid blocking access. Vehicles that are causing a physical obstruction or blockage should be reported to the police.

# Walkabouts for your neighbourhood



**NORWICH**  
City Council

You can get in touch with the Police on telephone 101, emergencies 999, or email: [SNTNorwichWest@norfolk.pnn.police.uk](mailto:SNTNorwichWest@norfolk.pnn.police.uk) or your own housing association

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## Issue three – Speeding motor cycles

**Response:** The police can help. You will need to report when you see any illegally used vehicles. Should the police be unable to find individuals responsible, they can consider using extra resources to target the area eg. Speed guns, set up a speed watch, make an arrest if necessary. They will do this depending on the number and seriousness of complaints that they received compared to other streets and type of complaints that they receive.

You can get in touch with the Police on telephone 101, emergencies 999, or email: [SNTNorwichWest@norfolk.pnn.police.uk](mailto:SNTNorwichWest@norfolk.pnn.police.uk)

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## Issue four – Bins being knocked over and misused near 10-20 Cadge Road

**Response:** The city council will find out if it is possible to move bins that are left on the roadside (in front of 10-20 Cadge Road) so that there is less chance of bins being misused by passers-by

*This will take us several weeks to be able to sort out. This is because we will need to consider if this is practical or not, then to further consult residents who are affected.*

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## Issue five – Bins misused and fly tipping to the bin compound to the rear of 2-6 Earlham Green Lane and 1 – 11 Cadge Road

**Response:** Broadland housing association will clear away fly tipping. The city council will provide new bins and remove unwanted bins so that it is clearer to know how to dispose of rubbish. We have also left a leaflet that explains what you can dispose of in a blue recycling bin. You can help by

- Using the blue recycling bins for eg. Plastic bottles, food & drinks cans, paper
- Reporting fly tipping to Broadland housing association
- Not putting recycling in carrier bags – this can't be recycled and the contractor won't collect it
- Reporting problems with refuse collection to the city council when you notice a problem so that the problem doesn't become much worse

*We hope to have started work to remedy these problems during June*

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## Reporting problems or concerns

Enquiries and reports can be made to the city council by phoning 0344 980 3333, or by using the council's website at [www.norwich.gov.uk](http://www.norwich.gov.uk)

You can get in touch with the Police on telephone 101, emergencies 999, or email: [SNTNorwichWest@norfolk.pnn.police.uk](mailto:SNTNorwichWest@norfolk.pnn.police.uk)

*Housing issues, repairs and problems not on public land- please contact your own housing association*

Regards

**John Vaughan**, neighbourhood officer  
**Norwich city council west neighbourhood team**

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