

Walkabouts for your neighbourhood



NORWICH
City Council

In March, residents together with council staff and the local Safer Neighbourhood Team were on Cavell Road to find out about any ongoing local issues and how they could be resolved. We spoke with a wide range of residents and would like to thank everyone who was able to give their time and take part.

Individual issues are not captured in this feedback but would have been reported and action taken as appropriate.

Whether you were able to come along or not, we think it is important to give you some feedback about the issues raised as well as what we are doing to try and resolve them – please find a summary on the next page.

There will be a total of 48 walkabouts across the city every year. These are decided locally every three months.

To see the programme of when and where we will be for the next three months visit www.norwich.gov.uk and go to the Walkabouts page of the A to Z.

All residents are welcome to attend – we look forward to seeing you there.

**If you would like more information or have any queries, please contact:
Neighbourhood team – south
e:info@norwich.gov.uk
t:0344 980 3333**

In addition to these contacts you can also tell us about any concerns, queries and requests you may have about services provided by the council by going to Do It Online on the council's home page on the website: www.norwich.gov.uk/tellusaboutit

Summary of issues and actions raised

Issue or concern raised	Action
<p>You told us that there was a problem with fly -tipping on the service road between Cavell Road and Coke Road.</p>	<p>Action to date: The fly-tipping has been cleared in the areas that are not private land but we need to prevent it from happening with such frequency.</p> <p>Future Action: There are many options to explore to try to reduce this problem. The Neighbourhood Team are approaching local schools to ask for their help with designing signage to put up around the area. We are also approaching local residents to see if they may be interested in forming a community group to keep an eye on the problem and also get involved in other activities that could improve the area. If residents are interested in being involved in this please email us on neighs@norwich.gov.uk If residents see any fly tipping they can report it online using the following link http://www.norwich.gov.uk/Forms/Pages/Fly-tipping.aspx</p>
<p>You were concerned about drugs related activity in and around Cavell Road and Springbank area.</p>	<p>Information: The police are aware due to calls made that residents have concerns that drug dealing may be occurring within the area. This is one of the Safer Neighbourhood Teams priority focus to address. They have run a number of plain clothes operations within the area to combat this, continue to conduct regular uniformed patrols as well as build intelligence.</p> <p>Future action: residents are encouraged to: call in at the time activity is happening (999) so that the police can attend and deal with appropriately, or come forward with any information they can provide to assist police in identifying activity or individuals (101).</p> <p>Should residents come across any drug related items such as sharps/needles please contact the council by calling 0344 980 3333. The removal of sharps will be arranged within hours of a report being received.</p>

Summary of issues and actions raised	
Issue or concern raised	Action
<p>You made us aware of a problem with vehicles parking on dropped kerbs preventing access and no markings on the road for the bus stop.</p>	<p>Information: As residents will be aware Cavell Road is a home zone shared surface, 20mph street. It has been designed for vehicles and pedestrians to share the road space in a traffic calmed environment.</p> <p>Future action: There are two pairs of bus stops that are served by frequent bus services. The design logic of a home zone is that it is free of conventional road markings, however we appreciate that there may be issues where parking makes getting on and off buses problematic so we will investigate the possibility of installing bus stop clearways on the road.</p> <p>With regard to the request for parking permits we do not have plans at present to do this in the Cavell Road area, however we appreciate that commuters and football supporters do park in the area and the impact on local residents. We will keep this request on file when resources allow us to investigate this in more detail.</p>

Summary of issues and actions raised	
Issue or concern raised	Action
<p>You were concerned for the safety of children playing in the road</p>	<p>Information: The police responded that there have been no incidents reported to police however, local children have been advised by officers on passing patrols regarding their safety while playing football within the road. There are facilities available locally where children can play such as Jubilee Park.</p> <p>Future action: Residents could consider organising “street play” sessions where the road is closed off to traffic. If you are interested in organising this contact the streetworks team on 01603 212203. Residents can apply to close a road for a local community ‘street play’ session, either on a one-off occasion or regularly each week or month. Application form is available here http://www.norwich.gov.uk/Events/Documents/NeighbourhoodStreetPartyPlayRoadClosureLIVEFORM.pdf</p>
<p>You raised concerns about sexual activity in the alley behind Cavell Road</p>	<p>Information: No reports of this nature have been received. An offence of this type would be dealt by the police.</p> <p>Action: We encourage residents to call 999 when such activity is happening so police can attend and deal with appropriately at the time.</p>

Summary of issues and actions raised

Issue or concern raised	Action
<p>You told us you were concerned about dogs off leads and dangerous dogs on the loose from Springbank</p>	<p>Information: The police responded to an incident August 2013 where a dog had been allowed to run loose from an address and been out of control in a public place. Their investigation is currently ongoing. There have been no other reported incidents. There have been no calls to police regarding dangerous dogs from the Springbank area. To report a concern regarding dangerous dogs please call the police.</p> <p>Action: Local SNT will incorporate into patrols and provide appropriate advice to dog owners to keep animals on a lead specifically around public highways.</p>