



## Feedback sheet

Neighbourhood area \_\_\_\_\_ Russell Street \_\_\_\_\_ Date \_\_\_\_\_ 22/06/15 \_\_\_\_\_

Community and neighbourhood manager \_\_\_\_\_ Carol Jones \_\_\_\_\_

Walkabout area \_\_\_\_\_ East neighbourhood \_\_\_\_\_

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### Issue one – parking issues

During last month's walkabout you told us about a problem with vehicles parking inconsiderately along Russell Street, especially during the rush hour in the mornings and evenings. This issue had not yet been reported to the council. We were also informed that there was confusion regarding lines on the road and signage, whereby some signs stated the area was permit holders only and others displayed a two-hour restriction, with no clear boundaries between the two.

We have taken this issue forward to the council highways department and asked for their opinion on the matter. There is enough parking in the area for the residents and a letter will be going out asking residents to park considerately. In relation to the confusion over parking signs, the highways department have been passed the details, they are aware of the issue and are in the process of instructing contractors to make the lines on the road clearer and have instructed civil enforcement officers not to issue parking tickets in the area until the work has been completed.

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### Issue two – speeding in the area

You told us that traffic was speeding in the area, using it as a cut through. This has been a continuous daily problem for approximately one year.

We have taken these details to the local safer neighbourhoods team with Norfolk Constabulary for them to be aware of and target. We have also passed the details on to the highways department to assess the possibility of traffic calming measures in the area, unfortunately this would not appear to be a viable option.

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### Issue three – plants on balconies

You enquired about a request made by the local housing officers about being asked to remove plants from your balconies.



We took this complaint to the neighbourhood housing team; they have confirmed that all balconies must be clear of plants unless otherwise given permission by the local housing team.

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## **Issue four – illegally parked vehicle**

You made us aware of a vehicle which had been parked illegally for a substantial amount of time, during which it had received numerous parking tickets, but had failed to be removed.

We have reported this issue and can confirm that the vehicle has now been removed.

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## **Issue five – poorly positioned signage**

You reported to us that the sign for Napier Place is in a poor position.

Unfortunately, having raised this matter, it has been established that there is nowhere else we would be able to place the sign and as such it will have to remain in situ.

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