



**Neighbourhood Area:** North

**Community & Neighbourhood  
Manager:** Lenny Stamp

**Walkabout Area:** Mile Cross

## Resident feedback

In November residents, council officers, councillors and police were out in the area to discuss any ongoing local issues. We would like to thank everyone who was able to come along and take part.

Whether you were able to come along or not, we think it is important to give you some feedback about the issues raised, as well as what we are doing to try and resolve them. Below is a summary of the general neighbourhood issues raised. Individual or personal issues are not included and will be fed directly back to the resident.

### Summary of neighbourhood issues:

#### Issue One:

**You told us... The play equipment at Peterson Park feels old, out of date and is unexciting. There is often graffiti and broken equipment.**

The city council's response: Peterson Road play area last had some investment in 2006. We have nearly 100 play areas in the Norwich area and each play area has been given a score based on the equipment available, condition and accessibility for the less able. Peterson Road currently sits at number 23, so when looking at a play area to invest in Peterson Road does not sit at a high priority.

All our play areas are regularly inspected and maintained. Peterson Park is visited twice per week and at this visit all the equipment is checked for any damage. If any damage is found this is immediately reported to council's play area technicians who are able to repair or make safe the equipment very quickly. If however a member of the public finds any problems with our play areas we encourage them to contact us by phone 0344 980 3333 or through our website at [www.norwich.gov.uk](http://www.norwich.gov.uk)

If you would like to feedback on any of the city's parks and open spaces please follow the link below and fill in the quick ten minute questionnaire.

<http://www.norwich.gov.uk/Environment/ParksAndOpenSpaces/Pages/ParksAndOpenSpaces.aspx>

## **Issue Two:**

**You raised concerns about ...The junction of Oxnead Road and Gresham is too narrow, which causes cars to go on the path putting pedestrians at risk. This is not helped as cars drive too fast along this stretch.**

The city council's response is: We do not have any funding to tackle speed in Mile Cross at present. However we do plan to include Mile Cross in a Pedalway project for 20mph speed limits with some use of traffic calming where justified. We do not have details or timescales yet.

Any speeding vehicles should be reported to the police at the time of the incident to allow them to take any necessary action against the drivers concerned.  
If you are concerned about speeding vehicles in your area please report it to the Police on their non-emergency number 101.  
Remember in an emergency or if a crime is taking place always dial 999.

---

## **Issue Three:**

**You told us ...There are high levels of dogs mess in the area, particularly in: Peterson Park, Bignold Road and Gresham Road**

The city council's response is: The north neighbourhood team is currently working with the Mile Cross Primary School and its school council to raise awareness around littering and dog fouling, which will continue into the New Year. Our officers will continue with patrols in these areas. If any owners are witnessed failing to clear up after their dogs, they will be issued with a Fixed Penalty Notice (FPN) which currently has a fee of £80 payable within 14 days.

If you notice high levels of dog foul in an area, residents can report problems to us using one of the contact methods at the end of this report.

---

## **Issue Four:**

**You reported ... The gully situated in the middle of The Lane near Margaret Paston Avenue is blocked with a large pool of water across the width of the walkway causing parents and children to walk on the grass, which is now getting too muddy to pass.**

The city council's responses: This gully was reported to our highways department and has now been cleaned and is flowing correctly.

If you are aware of any similar problems and feel the gullies need to be cleaned outside the routine cleaning programme, please provide us with photographic evidence showing the extent of any water collecting on the highway. This will also aid us in locating the gully (photograph should have a house or identifying feature in the background).

Photographs can be emailed to: [Highways@norwich.gov.uk](mailto:Highways@norwich.gov.uk). More information on gully cleaning can be found on the Norwich City Council website using the link below  
<http://www.norwich.gov.uk/Environment/StreetCareAndCleansing/Pages/SewersDrainsAndGullies.aspx>

# Walkabouts for your neighbourhood



**NORWICH**  
City Council

We hope you found this report helpful.

To see the programme of when and where we will be for the next three months please visit our website [www.norwich.gov.uk](http://www.norwich.gov.uk) and look up Walkabouts on the A to Z.

If you would like more information or if you wish to report a problem; you can contact Norwich City Council via telephone: 0344 980 3333, online via [www.norwich.gov.uk/tellusaboutit](http://www.norwich.gov.uk/tellusaboutit) or by email on: [info@norwich.gov.uk](mailto:info@norwich.gov.uk)