



Neighbourhood Area: North

**Community & Neighbourhood
Manager:** Lenny Stamp

Walkabout Area: Drayton Road –
Mile Cross Area

Resident feedback

In January residents, council officers, councillors and police were out in the area to discuss any ongoing local issues. We would like to thank everyone who was able to come along and take part.

Whether you were able to come along or not, we think it is important to give you some feedback about the issues raised, as well as what we are doing to try and resolve them. Below is a summary of the general neighbourhood issues raised. Individual or personal issues are not included and will be fed directly back to the resident.

Summary of neighbourhood issues:

Issue One:

You told us: There were parking issues with shopper's double parking and blocking resident's / other shoppers while attending shops, which can sometimes cause arguments. You asked if there any plans to alter the layout of the car parking, on the side with the Kebab shop, to similar to the side with the post office.

The city council's response is: The car parking for the shops is an adopted highway with unrestricted parking bays. The car parks are different; the Post Office side is a cul-de-sac, and the opposite side is a one-way offering the ability to have a better layout. We have no plans to alter the layout of the car parks, due to limited budgets. Further investigation by highways will need to take place to decide if the parking bay lines need refreshing as part of scheduled maintenance.

Issue Two:

You told us: There were bins being left out on the footpath causing obstruction for pedestrians, made worse with cars parking partially on the footpath around Drayton Road and Berners Close

The city council's response is: The neighbourhood officer for this area is currently looking into this problem and will be speaking to tenants and residents who are leaving their bins out between collections.



Issue Three:

You reported: The fenced off area between the side of the Post Office and Drayton Road has become an eye sore and needs to be cleared.

The city council's response is: We have raised this issue with our housing department who are currently in talks with our partner Norwich Norse for access to be provided to this area, so it can be cleared and maintained.

We hope you found this report helpful.

To see the programme of when and where we will be for the next three months please visit our website www.norwich.gov.uk and look up Walkabouts on the A to Z.

If you would like more information or if you wish to report a problem; you can contact Norwich City Council via telephone: 0344 980 3333, online via www.norwich.gov.uk/tellusaboutit or by email on: info@norwich.gov.uk