



Neighbourhood Area: North

Community & Neighbourhood

Manager: Lenny Stamp

Walkabout Area: Bullard Road and Jewson Road area

Resident feedback

In October 2014 residents, council officers, councillors and police were in the area to discuss any ongoing local issues. We would like to thank everyone who was able to come along and take part.

Whether you were able to come along or not, we think it is important to give you some feedback about the issues raised, as well as what we are doing to try and resolve them. Below is a summary of the general neighbourhood issues raised. Individual or personal issues are not included and will be fed directly back to the resident.

Summary of neighbourhood issues:

Issue One:

You told us where you enter George Pope from Pointers Field, there are always cars parked on the slope, making it hard for people to get on the path with the pushchair.

The city council's response is: We have been monitoring the situation, but have not yet witnessed the problem. We would like to remind residents and visitors to park considerately and not to obstruct pavements or driveways.

Issue Two:

You asked if we could relocate one of the litter bins in Pointers Field so it could be sited next to the bench near footpath that runs from George Pope Road to Lidl as there was always loads of litter lying around.

The city council's response is: This has been looked into, but we feel the current locations of the bins give the best cover to all entrances.

Issue Three:

You told us that the gully at junction of Jewson Road, Palmer Road and George Pope Road is blocked and quite often there is pooling water around when it rains heavily

The city council's response is: Thank you for your report of the blocked gullies on Jewson Road & George Pope Road. Highways have added these to their routine clean list.

If you feel the gullies need to be cleaned outside the programme, please provide us with photographic evidence showing the extent of any water collecting on the highway. This will also aid us in locating the gully (photograph should have a house or identifying feature in the background).

Photographs can be emailed to: Highways@norwich.gov.uk

More information on gully cleaning can be found on the Norwich City Council website in the link below

<http://www.norwich.gov.uk/Environment/StreetCareAndCleansing/Pages/SewersDrainsAndGullies.aspx>

Issue Four:

You reported the communal areas in George Winter Court are in a poor state. The resident/s are not happy the pruning only takes place once a year as in-between this there are concerns these will soon regrow, look a mess and create access issues.

The city council's response is: Work to tidy this area has been completed and our contract development officer will be speaking to residents about their concerns.

Issue Five:

Residents asked if we could cut back vegetation from side of the park next to the footpath running through Pointers Field, as we have done in the past.

The city council's response is: This work has now been completed, if there any similar issues you would like considered, please contact using the details at the end of this report.

Issue Six:

You raised concerns about the condition of Aylsham Way as the brambles from the industrial units were overhanging and obstructing the footpath.

The city council's response is: Those responsible for the units have now cut back their brambles but there is still some problem from shrubs overhanging from residents back gardens. These will be spoken or written to regarding this. It is important that residents/tenants keep their bushes/shrubs regularly trimmed to prevent them over hanging the highway and causing problems for pedestrians.

Issue Seven:

You commented that the barriers restricting access between Palmer Road and Jewson Road, near the community centre, are causing problems for people with pushchairs and mobility scooters.

The city council's response is: Pictures have been provided to the highways team and they believe the barriers can be amended to suit the recruitments of scooters, etc., but due to current financial constraints they will not be able to undertake these works until the next financial year.



Issue Eight:

Several residents mentioned the trees on either side of Jewson Road are obstructing street lights, can these be cut back?

The city council's response is: This is something the arboriculture team will pick up on their cyclical inspections only – these inspections are due in this area during the next financial year, where they will inspect the whole road and issue an order accordingly.

Issue Nine:

You also reported the gullies in George Pope Close were blocked with debris and thought the road sweepers did not clear all debris during street cleans as they need dislodging with a brush.

The city council's response is: Since this issue was raised the area has been cleaned as part of 13 week scheduled clean and all gullies were clean and flowing in this area. Occasionally due to parked vehicles all gullies cannot be accessed at the time of the clean.

Issue Ten:

Several residents mentioned the old stench pipe at the end of George Pope Close is rusty and an eye sore, is this still in use? If it is can it be painted, if not can it be removed?

Contact has been made Anglian Water, which is responsible for maintaining the sewers in Norwich. They advised an engineer would investigate this issue. To report future issues with the main sewerage please contact Anglian Water on 03457145145.

Issue Eleven:

Residents reported speeding vehicles in the area of the Jewson Road cross roads with Palmer and George Pope Road junction and asked if speed humps or other calming measures be considered?

The city council's response is: There are no plans for traffic calming or 20mph in this location at present. We monitor road safety incidents across the city and introduce local safety schemes where there is a need. It is council policy to introduce 20mph speed limits in residential areas where resources allow in the future.

Issue Twelve:

You told us there were issues of an overgrown hedge and a build-up of litter in communal garden/parking areas along Jewson Road.

The city council's response is: It was identified that one of the blocks had previously been missed out of the contract; this will now be addressed with the area being brought back to standard and then maintained.

Issue Thirteen:

Several residents mentioned that the garages at the top of Palmer Road are being climbed on by children and there were concerns for their safety. You asked are the garages still being used and is there any information around the development of them?

The city council's response is: This issue has been broken down into three parts.

1. The neighbourhood wardens and the local police team have been made aware of the antisocial behaviour by the children at the site.

2. The garage site is still in use and availability of garages to rent can be found by using the following Link and placing location into text box.

<http://localview.norwich.gov.uk/LocalViewPub/MyNorwich/Default.html>

3. Any development plans are still on hold, as we do not feel it represents a good development opportunity at this time.

Issue Fourteen:

You told us there were several gardens in the area which were unkempt and made the area look untidy.

The city council's response is: The housing department have been made aware of these and will follow-up with those responsible.

Issue Fifteen:

You told us there were issues with fly-tipping near the old sub-store on Jewson Road and on the pavement on Aylsham Way.

The city council's response is: The fly-tipping has been reported and removed. Use the link below If you would like to report fly-tipping or if you witness fly-tipping please report using our new online report form.

<http://www.norwich.gov.uk/Forms/Pages/Fly-tipping.aspx>

Issue: Sixteen

You told us the pavement on George Pope Road was in a poor state of repair.

The city council's response is: This has been reported to our highways department for repair.

We hope you found this report helpful.

To see the programme of when and where we will be for the next three months please visit our website www.norwich.gov.uk and look up Walkabouts on the A to Z.

If you would like more information or if you wish to report a problem; you can contact Norwich City Council via telephone: 0344 980 3333, online via www.norwich.gov.uk/tellusaboutit or by email on: info@norwich.gov.uk