



Neighbourhood Area: North

**Community & Neighbourhood
Manager:** Lenny Stamp

Walkabout Area: Stirling Road
Co-op store – Catton Area

Resident feedback

In December residents, council officers, councillors and police were out in the area to discuss any ongoing local issues. We would like to thank everyone who was able to come along and take part.

Whether you were able to come along or not, we think it is important to give you some feedback about the issues raised, as well as what we are doing to try and resolve them. Below is a summary of the general neighbourhood issues raised. Individual or personal issues are not included and will be fed directly back to the resident.

Summary of neighbourhood issues:

Issue One:

You asked about the parking cones outside the Co-op store. Whilst they help with the parking problem do they still need to be there as there are double yellow lines in place and what is the current position over enforcement?

The city council's response is: The cones can be removed from the area as there are regular scheduled patrols as well as random visits whenever our officers are in the area. Customers are reminded to park in the car park provided when using the shops and their facilities.

Issue Two:

You wanted to know: - do the no dog signs around the Fiddlewood Play area apply to the wooded area too.

The city council's response is: The no dogs signs normally relate only to fenced off play areas, so in this case the wooded area would not be included.

It is however important to remember the wooded area would be included in land covered by The Fouling of Land by Dogs Act (Norwich City Council) Order 2012, which enables authorised officers of Norwich City Council, and also PCSOs (Police community support officers) to issue Fixed Penalty Notices to anyone who fails to clear up after their dog. The fee currently payable is £80, but this will be discounted to £60 for early payment.



Issue Three:

You told us the 30 minute parking bay outside the Woodcock Road shops is being abused, with residents parking for long periods including overnight.

The city council's response is: This problem is known to parking services and regular patrols are scheduled as well as random visits made whenever our officers are in the area.

Issue Four:

You reported inconsiderate parking on Vulcan Road particularly by Novo late shift workers around 3-4pm causing problem for lorries.

The city council's response is: Parking services do schedule patrols on the industrial estate around Delta Close and will now target the area between 3 to 4 o'clock in response to this request.

We hope you found this report helpful.

To see the programme of when and where we will be for the next three months please visit our website www.norwich.gov.uk and look up Walkabouts on the A to Z.

If you would like more information or if you wish to report a problem; you can contact Norwich City Council via telephone: 0344 980 3333, online via www.norwich.gov.uk/tellusaboutit or by email on: info@norwich.gov.uk