



Neighbourhood Area: North

Community & Neighbourhood

Manager: Lenny Stamp

Walkabout Area: Sprowston Road –
Catton Grove

Resident feedback

In February residents, council officers, councillors and police were out in the area to discuss any ongoing local issues. We would like to thank everyone who was able to come along and take part.

Whether you were able to come along or not, we think it is important to give you some feedback about the issues raised, as well as what we are doing to try and resolve them. Below is a summary of the general neighbourhood issues raised. Individual or personal issues are not included and will be fed directly back to the resident.

Summary of neighbourhood issues:

Issue One:

You told us... Three new street lights on the new entrance road into Aldi's supermarket carpark are on 24/7.

The city council's response: These lights are not currently maintained by Norwich City Council or Norfolk County Council. Aldi have been made aware of the issue.

Issue Two:

You raised concerns about ... Some residents are driving too fast down Anthony Drive and asked if there could be a sign to remind drivers to drive considerately.

The city council's response is: We do not install this type of signage, but Anthony Drive will be included in the 20 mph zone as part of Push the Peddaway project. (See issue 3).

Issue Three:

You asked us ... how our plans are progressing with introducing a 20mph zones in the city.

The city council's response is: The 20mph zones will be expanded as part of the Push the Pedalway project, most will include signage only. We will only put humps in where there is a known road safety problem. Consultations on 20mph zones will take place over the next two years.

<http://www.norwich.gov.uk/TransportAndStreets/Transport/Cycling/Pages/CycleCityAmbitionGrantApplication.aspx>

Issue Four:

You told us ... you were concerned with the state of the pavement from Hooper Lane to Gertrude Road and Constitution Hill as they had been patched up and holes were beginning to appear.

The city council's response: This issue along with photographic evidence has been passed to the highways department for their consideration.

Issue Five:

You raised concerns about ... cyclists on the footpath along Sprowston Road and nearly colliding with pedestrians waiting at bus stops and crossing areas.

The city council's response is: The local police team were made aware and are following up this issue.

Issue Six:

You asked us ... if the large shrubs/high bamboo on the Sprowston Road roundabout could be trimmed back as they were causing visibility challenges for slower pedestrians trying to cross at the round.

The city council's response is: This was passed to our partner Norwich Norse, which has since carried out the works.

Issue Seven:

You raised concerns about ... the inconsiderate parking by some residents of Anthony Drive parking completely on the footpath forcing pedestrians to walk out on the road.



The city council's response is: The North Neighbourhood Team will be working with the local police team to resolve this issue.

Issue eight:

You asked us ... the chainlink fence and post on the lane running up to Mousehold Heath beside Black Horse Opening has been knocked over and is unsightly. Could it be removed / tidied please?

The city council's response is: This has been passed to our property team for repairs or removal.

Issue Nine:

You raised concerns about ... grass at the end of Anthony Drive, residents would like to know how often is it cut?

The city council's response is: We cut the grass verges, including the area at the end of Anthony Drive, on behalf of Norfolk County Council. They will get five cuts per growing season - this can stretch from March to November depending on the weather.

Issue 10:

You asked us ... could the double yellow lines be increased on the junction with Sprowston Road / Anthony Drive to make it easier for drivers to pull out?

The city council's response is: The council has reviewed this site and has determined that the double yellow lines in place are adequate and there are no future plans to alter the current lines. As with all junctions drivers are reminded to manoeuvre from them with care.

Issue 11:

You asked us ... is the council still actively getting empty properties back into the general housing circulation?

The city council's response is: Norwich City Council is actively returning empty properties back into general housing circulation and the team has met their agreed target of 20 properties per year as set out in the corporate plan (2012-2015). For further information please use the link below.

<http://www.norwich.gov.uk/services/pages/EmptyHomes.aspx>

Issue 12:

You asked us ... what is the situation with the proposed Sainsbury's on Sprowston Road?



The city council's response is: The address is 195-197 Sprowston Road, which is on the corner of Sprowston Road and Gertrude Road.

The most recent application on our public website is for the discharge of conditions, once this has been approved works can commence on site but these conditions need to be discharged before works can commence.

For reference you need to search on the following site:-

<http://planning.norwich.gov.uk/online-applications/search.do?action=simple&searchType=Application>

Issue 13:

You asked us ... are there any substantial savings in turning the street lights off at night and is this likely to continue?

The city council's response is: Norfolk County Council is responsible for the implementation of the 'part night' lighting scheme so please use the link below to access the information on savings and their feedback form.

http://www.norfolk.gov.uk/Travel_and_transport/Roads/Road_maintenance/Street_lighting/NCC159261

We hope you found this report helpful.

To see the programme of when and where we will be for the next three months please visit our website www.norwich.gov.uk and look up Walkabouts on the A to Z.

If you would like more information or if you wish to report a problem; you can contact Norwich City Council via telephone: 0344 980 3333, online via www.norwich.gov.uk/tellusaboutit or by email on: info@norwich.gov.uk