Walkabouts for your neighbourhood



Neighbourhood Area: North

Community & Neighbourhood Manager: Lenny Stamp

Walkabout Area: Sawyers Way / Pelham Road Area

Resident feedback

In July residents, council officers, councillors and police were out in the area to discuss any ongoing local issues. We would like to thank everyone who was able to come along and take part.

Whether you were able to come along or not, we think it is important to give you some feedback about the issues raised, as well as what we are doing to try and resolve them. Below is a summary of the general neighbourhood issues raised. Individual or personal issues are not included and will be fed directly back to the resident.

Summary of neighbourhood issues:

Issue One:

You told us... There was a repeated problem of dog mess being left on the communal grassed area at the front and rear of the flats on the corner of Pelham Road and Sun Lane

The City Council's response: This is an area we are aware of and the Neighbourhood Officer has been working to identify those responsible. If you have any information of the dog owners, who are failing to clear after their dog, please pass this information on using one of the methods listed at the end of this report.

Issue Two:

You raised concerns about ... fly-tipping of furniture in the Orbit Housing bin area located on Sawyers Walk.

The City Council's response is: This is still fly-tipping as it had been left without permission on land which did not belong to the offender. This however is the responsibility of Orbit Housing to remove as it is deposited on their land. We have contacted Orbit Housing who should have arranged its removal.

Walkabouts for your neighbourhood



Issue Three:

You told us ... The road surface at the far end of Sun Lane is in a bad condition and could ideally benefit from being resurfaced. Residents wanted to know if this is possible.

The City Council's response is: We have taken pictures and passed these on to the highways department for their consideration.

Issue Four:

You asked ... If the area behind the back of 38/36 Sun Lane could be cleared as it was badly overgrown with brambles and an eyesore.

The City Council's responses: An order has now been placed for the removal and regrassing of this area.

Issue Five:

You advised ... There were self-seeded sycamore saplings along the fence line of St Clements Park on St Clements Road and Constitution Hill sides. A resident is concerned they will cause further damage to the bank and containing wall if allowed to continue to grow.

The City Council's responses: The Parks and Open spaces officer has had further consultation with our partner Norwich Norse and the removal of these saplings has now been completed.

Issue Six:

Told us ... The speed restriction humps installed at the bottom of Constitution Hill did not appear to be slowing the traffic down, but they were causing more noise as large vehicles or those with trailers attached rattled badly when they passed over them.

The City Council's responses: Your comments were passed to our transportation department for their information.

Issue Seven:

You raised concerns about ... children playing in the back walled area of Roseberry Rd Church, which is often strewn with broken glass.

The City Council's responses: We have been in touch with the church who already attempt to keep the area clear and would ask parents to encourage their children not to play in that area.

Walkabouts for your neighbourhood



We hope you found this report helpful.

To see the programme of when and where we will be for the next three months please visit our website <u>www.norwich.gov.uk</u> and look up Walkabouts on the A to Z.

If you would like more information or if you wish to report a problem; you can contact Norwich City Council via telephone: 0344 980 3333, online via <u>www.norwich.gov.uk/tellusaboutit</u> or by email on: <u>info@norwich.gov.uk</u>