CODE OF GOVERNANCE

What we mean by governance

- 1. Governance is about how the council ensures it is doing the right things, in the right way, for the right people, in a timely, inclusive, open, honest and accountable manner.
- 2. It comprises the systems and processes, and cultures and values, by which the Council is directed and controlled and through which it accounts to, engages with and, where appropriate, leads its community.
- 3. This local code of governance has been developed in accordance with and is consistent with the *Delivering Good Governance in Local Government* framework.

Core principles of good governance

- 4. The core governance principles of the council are:-
 - (1) focusing on the purpose of the council and on outcomes for the community and creating and implementing a vision for the local area;
 - (2) members and officers working together to achieve a common purpose with clearly defined functions and roles;
 - (3) promoting values for the council and demonstrating the values of good governance through upholding high standards of conduct and behaviour;
 - (4) taking informed and transparent decisions which are subject to effective scrutiny and managing risk;
 - (5) developing the capacity and capability of members and officers to be effective; and.
 - (6) engaging with local people and other stakeholders to ensure robust public accountability.

Applying the core principles of good governance

5. The six core principles have a number of supporting principles, which in turn have a range of specific requirements that apply across the council's business:

Core principle (1) - Focusing on the purpose of the council and on outcomes for the local community and creating and implementing a vision for the local area

Supporting principles	Governance requirements for local authorities:
Exercising strategic leadership by developing and clearly communicating the Council's purpose and vision and its intended outcome for citizens and service users	 Develop and promote the council's purpose and vision. Review on a regular basis the council's vision for the local area and its impact on the council's governance arrangements. Ensure that partnerships are underpinned by a common vision of their work that is understood and agreed by all partners. Publish an annual report on a timely basis to communicate the council's activities and achievements, its financial position and performance
Ensuring that users receive a high quality of service whether directly, or in partnership, or by commissioning	 Decide how the quality of service for users is to be measured and make sure that the information needed to review service quality effectively and regularly is available. Put in place effective arrangements to identify and deal with failure in service delivery.
Ensuring that the council makes best use of resources and that tax payers and service users receive excellent value for money	 Decide how value for money is to be measured and make sure that the council or partnership has the information needed to review value for money and performance effectively. Ensure that timely, accurate and impartial financial advice and information is provided to assist in decision making and to ensure that the authority meets its policy and service objectives and provides effective stewardship of public money and value for money in its use. Ensure that the authority maintains a prudential financial framework; keeps its commitments in balance with available resources; monitors income and expenditure levels to ensure that this balance is maintained and takes corrective action when necessary. Ensure compliance with CIPFA's Code on a Prudential Framework for Local Authority Capital Finance and CIPFA's Treasury Management Code Measure the environmental impact of policies, plans and decisions.

Core principle (2) - members and officers working together to achieve a common purpose with clearly defined functions and roles

Supporting principles	Governance requirements for local authorities:
Ensuring effective leadership throughout the council and being clear about executive and non-executive functions and of the roles and responsibilities of the scrutiny function	Set out clear statement of the respective roles and responsibilities of the cabinet and of the cabinet's members individually and the council's approach towards putting this into practice.
	 Set out a clear statement of the respective roles and responsibilities of other council members, members generally and senior officers. Ensure that the chief finance officer reports directly to the chief executive and is a member of the leadership team with a status at least equivalent to other members. If different organisational arrangements are adopted, explain the reasons publicly, together with how these deliver the same impact.
Ensuring that a constructive working relationship exists between council members and officers and that the responsibilities of members and officers are carried out to a high standard	Determine a scheme of delegation and reserve powers within the constitution, including a formal schedule of those matters specifically reserved for collective decision of the council, taking account of relevant legislation, and ensure that it is monitored and updated when required.
	 Make a chief executive or equivalent responsible and accountable to the council for all aspects of operational management. Ensure that the authority's governance arrangements allow the chief finance officer direct access to the chief executive and to other corporate leadership team members.
	Develop protocols to ensure that the leader and chief executive (or equivalents) negotiate their respective roles early in the relationship and that a shared understanding of roles and objectives is maintained.
	Make a senior officer (the S151 officer) responsible to the council for ensuring that appropriate advice is given on all financial matters, for keeping proper financial records and accounts, and for maintaining an effective system of internal financial control.
	 Appoint a professionally qualified chief finance officer whose core responsibilities include those set out in the Statement on the Role of the Chief Finance Officer in Local Government and ensure that they are properly understood throughout the authority.

Supporting principles	Governance requirements for local authorities:
	 Ensure that the chief finance officer: Leads the promotion and delivery by the whole organisation of good financial management so that public money is safeguarded at all times and used appropriately, economically, efficiently and effectively. Has a line of professional accountability for finance staff throughout the organisation.
	 Ensure that budget calculations are robust and reserves adequate, in line with CIPFA's guidance. Ensure that appropriate management accounting systems, functions and controls are in place so that finances are kept under review on a regular basis. These systems, functions and controls should apply consistently to all activities including partnership arrangements, outsourcing or where the authority is acting in an enabling role.
	 Make a senior officer (the monitoring officer) responsible to the council for ensuring that agreed procedures are followed and that all applicable statutes and regulations are complied with.
 Ensuring relationships between the council, its partners and the public are clear so that each 	Develop protocols to ensure effective communication between members and officers in their respective roles.
knows what to expect of the other	 Set out the terms and conditions for remuneration of members and officers and an effective structure for managing the process, including an effective remuneration panel (if applicable).
	Ensure that effective mechanisms exist to monitor service delivery.
	Ensure that the council's vision, strategic plans, priorities and targets are developed through robust mechanisms, and in consultation with the local community and other key stakeholders, and they are clearly articulated and disseminated.
	 Establish a medium term business and financial planning process to deliver strategic objectives including:
	 A medium term financial strategy to ensure sustainable finances. A robust annual budget process that ensures financial balance. A monitoring process that enables this to be delivered.

APPENDIX 19

Supporting principles	Governance requirements for local authorities:
	Ensure that these are subject to regular review to confirm the continuing relevance of assumptions used.
	 When working in partnership ensure that members are clear about their roles and responsibilities both individually and collectively in relation to the partnership and to the council
	 When working in partnership ensure that: there is clarity about the legal status of the partnership; representatives of organisations both understand and make clear to all other partners the extent of their authority to bind their organisations to partnership decisions.

Core principle (3) - promoting values for the council and demonstrating the values of good governance through upholding high standards of conduct and behaviour

Supporting principles	Governance requirements for local authorities:
Ensuring council members and officers exercise leadership by behaving in ways that exemplify high standards of conduct and effective governance	 Ensure that the council's leadership sets a tone for the organisation by creating a climate of openness, support and respect. Ensure that standards of conduct and personal behaviour expected of members and staff, of work between members and staff and between the council, its partners and the community are defined and communicated through codes of conduct and protocols. Put in place arrangements to ensure that members and employees of the council are not influenced by prejudice, bias or conflicts of interest in dealing with different stakeholders and put in place appropriate processes to ensure that they continue to operate in practice
Ensuring that organisational values are put into practice and are effective	 Develop and maintain shared values including leadership values for both the organisation and staff reflecting public expectations and communicate those with members, staff, the community and partners Put in place arrangements to ensure that systems and processes are designed in conformity with appropriate ethical standards, and monitor their continuing effectiveness in practice. Ensure that systems and processes for financial administration, financial control and protection of the authority's resources and assets are designed in conformity with appropriate ethical standards and monitor their continuing effectiveness in practice. Develop and maintain an effective standards committee. Use the council's shared values to act as a guide for decision making and as a basis for developing positive and trusting relationships within the council In pursuing the vision of a partnership, agree a set of values against which decision making and actions can be judged. Such values must be demonstrated by partners' behaviour both individually and collectively

Core principle (4) - taking informed and transparent decisions which are subject to effective scrutiny and managing risk

Supporting principles	Governance requirements for local authorities:
Being rigorous and transparent about how decisions are taken and listening and acting on the outcome of constructive scrutiny	 Develop and maintain an effective scrutiny function which encourages constructive challenge and enhances the council's performance overall and that of any organisation for which it is responsible. Ensure an effective internal audit function is resourced and maintained. Develop and maintain open and effective mechanisms for documenting evidence for decisions and recording the criteria, rationale and considerations on which decisions are based Put in place arrangements to safeguard members and employees against conflicts of interest and put in place appropriate processes to ensure that they
	 continue to operate in practice. Develop and maintain an effective audit committee which is independent of the executive and scrutiny functions. Ensure that the authority's governance arrangements allow the chief finance officer direct access to the audit committee and external audit. Ensure that effective, transparent and accessible arrangements are in place for dealing with complaints.
Having good quality information, advice and support to ensure that services are delivered effectively and are what the community wants/needs	 Ensure that those making decisions whether for the council or the partnership are provided with information that is fit for the purpose – relevant, timely and gives clear explanations of the technical issues and their implications. Ensure the provision of clear, well presented, timely, complete and accurate information and reports to budget managers and senior officers on the budgetary and financial performance of the authority.
	 Ensure that proper professional advice on matters that have legal or financial implications is available and recorded well in advance of decision making and used appropriately. Ensure the authority's governance arrangements allow the chief finance officer to bring influence to bear on all material decisions. Ensure that advice is provided on the levels of reserves and balances in line with

Supporting principles	Governance requirements for local authorities:
	good practice guidance.
Ensuring that an effective risk management system is in place	 Ensure that risk management is embedded into the culture of the council, with members and managers at all levels recognising that risk management is part of their jobs. Ensure the authority's arrangements for financial and internal control and for managing risk are addressed in annual governance reports. Ensure the authority puts in place effective internal financial controls covering codified guidance, budgetary systems, supervision, management review and monitoring, physical safeguards, segregation of duties, accounting procedures, information systems and authorization and approval processes. Ensure that effective arrangements for whistleblowing are in place to which members, staff, all those contracting with or appointed by the council and members of the public have access.
Using our legal powers to the full benefit of the citizens and communities in our area	Actively recognise the limits of lawful activity placed on us by, for example, the ultra vires doctrine but also to strive to utilise our powers to the full benefit of our communities.
	Recognise the limits of lawful action and observe both the specific requirements of legislation and the general responsibilities placed on councils by public law
	Observe all specific legislative requirements placed upon us, as well as the requirements of general law, and in particular to integrate the key principles of good administrative law – rationality, legality and natural justice – into our procedures and decision-making processes

Core principle (5) - developing the capacity and capability of members and officers to be effective

Supporting principles	Governance requirements for local authorities:
Making sure that members and officers have the skills, knowledge, experience and resources they need to perform well in their roles	 Provide induction programmes tailored to individual needs and opportunities for members and officers to update their knowledge on a regular basis Ensure the statutory officers have the skills, resources and support necessary to perform effectively in their roles and that these roles are properly understood throughout the council. Ensure the chief finance officer has the skills, knowledge, experience and resources to perform effectively in both the financial and non- financial areas of their role. Review the scope of the chief finance officer's other management responsibilities to ensure financial matters are not compromised. Provide the finance function with the resources, expertise and systems necessary to perform its role effectively.
Developing the capability of people with governance responsibilities and evaluating their performance, as individuals and as a group	 Assess the skills required by members and officers and make a commitment to develop those skills to enable roles to be carried out effectively. Embed financial competencies in person specifications and appraisals. Ensure that councillors' roles and responsibilities for monitoring financial performance/budget management are clear, that they have adequate access to financial skills and are provided with appropriate financial training on an ongoing basis to help them discharge their responsibilities. Develop skills on a continuing basis to improve performance, including the ability
	 to scrutinise and challenge and to recognise when outside expert advice is needed. Ensure that effective arrangements are in place for reviewing the performance of the cabinet as a whole and of individual members and agreeing an action plan which might, for example, aim to address any training or development needs.

Supporting principles	Governance requirements for local authorities:
Encouraging new talent for membership of the council so that best use can be made of individuals' skills and resources in balancing continuity and renewal	Ensure that effective arrangements are in place designed to encourage individuals from all sections of the community to engage with, contribute to and participate in the work of the council.
	Ensure that career structures are in place for members and officers to encourage participation and development.

Core principle (6): engaging with local people and other stakeholders to ensure robust public accountability

Supporting principles	Governance requirements for local authorities:
Exercising leadership through a robust scrutiny function which effectively engages local people and all local institutional stakeholders, including partnerships, and develops constructive accountability relationships.	Make clear to ourselves, all staff and the community, to whom we are accountable and for what.
	Consider those institutional stakeholders to whom the council is accountable and assess the effectiveness of the relationships and any changes required.
	Produce an annual report on the activity of the scrutiny function.
Taking an active and planned approach to dialogue with and the accountability to the public to ensure effective and appropriate	Ensure that clear channels of communication are in place with all sections of the community and other stakeholders, and put in place monitoring arrangements to ensure that they operate effectively.
service delivery whether directly by the council, in partnership or by commissioning	Hold meetings in public unless there are good reasons for confidentiality.
council, in partnership or by commissioning	Ensure that arrangements are in place to enable the council to engage with all sections of the community effectively. These arrangements should recognise that different sections of the community have different priorities and establish explicit processes for dealing with these competing needs.
	Establish a clear policy on the types of issues we will meaningfully consult on or engage with the public and service users about including a feedback mechanism for those consultees to demonstrate what has changed as a result.
	On an annual basis, publish a performance plan giving information on the council's vision, strategy, plans and financial statements as well as information about its outcomes, achievements and the satisfaction of service users in the previous period.
	 Ensure that the council as a whole is open and accessible to the community, service users and its staff and ensure that it has made a commitment to openness and transparency in all its dealings, including partnerships, subject only to the need to preserve confidentiality in those specific circumstances where

APPENDIX 19

Supporting principles	Governance requirements for local authorities:
	it is proper and appropriate to do so.
Making best use of human resources by taking an active and planned approach to meet responsibility to staff	Develop and maintain a clear policy on how staff and their representatives are consulted and involved in decision making.

Annual review and reporting

- 6. Each year the council will carry out a review of its governance arrangements to ensure compliance with this code, the *Delivering Good Governance in Local Government* framework and current good practice. The purpose of the review will be to provide assurance that governance arrangements are adequate and operating effectively or to identify action which is planned to ensure effective governance in the future.
- 7. The outcome of the review will take the form of a governance statement prepared on behalf of the leader at the council and chief executive. It will be submitted to the audit committee for consideration and review.
- 8. The preparation and publication of the governance statement will meet the statutory requirements of the Accounts and Audit (England) Regulations 2011 which state that authorities must "conduct a review at least once in a year of the effectiveness of its system of internal control." Following the review, the authority "must approve an annual governance statement, prepared in accordance with proper practices in relation to internal control." To comply with the regulations the council's governance statement will be included in the council's annual statement of accounts.