

What does a Support worker do?

Support workers will:

- Work as part of a team providing flexible housing related support to those who need it.
- Carry out a needs and risk assessment with residents to identify what help and support is needed.
- Develop a support plan with residents to agree how their support can be provided.
- Work in partnership with other agencies, carers and support networks, to help residents to access the services that they need to help them to live independently.
- Sign post and support residents through challenges and crisis.
- Help people to achieve positive outcomes, for example, this could be by helping to facilitate a complex support package or something as simple as reading mail for a resident.