

Sheltered housing

- what is sheltered housing?

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This leaflet explains what sheltered housing is, how you apply, and gives an overview of all the city council run schemes available in Norwich.



**NORWICH**  
City Council

**Tenant**  
**approved** ✓

## The aims of our sheltered housing service:

- To provide comfortable and practical rented accommodation where people over 60 years of age can feel safe and secure
- To enable people to live together independently for longer
- To facilitate opportunities for tenants to enjoy activities
- To enable tenants to receive a level of support that allows them to successfully maintain their tenancy and live independently.

## All schemes include:

- A dedicated support worker
- A dedicated sheltered housing officer
- Alarm call system linked to Norwich Community Alarm Service (NCAS)
- Heat and smoke detectors linked to NCAS

- Induction loop for the hard of hearing in the communal lounges (where applicable).

## Eligibility

The scheme is for people who:

- Are usually above 60 years of age
- Are a resident in the Norwich city council area
- Live outside the council area but have a strong social reason for needing to move to the area.

## How to apply

To move to sheltered accommodation please contact Norwich City Council on 0344 980 33 33 and speak to our home options team who will be able to process your application over the telephone. All properties are advertised weekly on our web site and are allocated via choice based lettings (CBL).

Information can be found by visiting our web site

[http://www.norwich.gov.uk/Housing/  
HousingInformationAndAdvice/  
IndependentLivingAndSupportServices/Pages/  
ShelteredHousing.aspx](http://www.norwich.gov.uk/Housing/HousingInformationAndAdvice/IndependentLivingAndSupportServices/Pages/ShelteredHousing.aspx)

# Sheltered housing schemes managed by Norwich City Council

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## **Alfred Nichols Court**

Situated in the north of the city close to local amenities; 41 one bedroom bungalows specifically designed to support older people. Coffee mornings, bingo and other daytime activities are provided in the communal lounge. Communal laundry facilities are available to all tenants.



## **Alnwick Court**

Situated in the west of the city close to local amenities; 40 one bedroom bungalows specifically designed to support older people. A communal lounge provides activities including coffee mornings and bingo. Communal laundry facilities are available to all tenants.



## **Bailey Court, Causeway Close and Russell Street**

Situated in central Norwich; 49 one and two bedroom flats suitable for older people. Bailey Court has 20 flats; 10 ground floor and 10 first floor. Russell Street has 6 flats; 3 ground floor and 3 first floor. Causeway Close has 23 flats; 12 ground floor and 11 first floor. Lift access is not available at any of these schemes.



### **Bradecroft**

41 one bedroom bungalows situated off Rawley Road, Bowthorpe, on the Clover Hill estate. Communal facilities include kitchen, lounge and laundry. Local shops and doctors surgery are situated in Bowthorpe village centre.



### **Custance Court**

20 one bedroom bungalows and 8 one bedroom flats situated off South Park Avenue, opposite Eaton Park. Close to local bus routes and amenities. Communal gardens with lawns and flowerbeds.



### **Don Pratt Court**

37 one bedroom bungalows and one two bedroom flat situated on Mousehold Street. Communal facilities include kitchen, lounge and laundry. Close to local amenities and doctors surgery.



### **Douro House**

34 one bedroom flats over two floors with lift access, situated off Dereham Road, with local shops and amenities outside the scheme. Communal facilities include kitchen, lounge and laundry. Local bus route into the city centre is situated on Dereham Road.



### **Fellowes Close**

40 one and two bedroom bungalows. Situated between Cadge Road and Bowthorpe Road, with good local bus routes. Communal facilities include kitchen, lounge and laundry.



### **Forester Close**

32 one bedroom flats and 3 one bedroom bungalows situated off Robin Hood Road. Close to local shops, doctors and library. Bus route situated on Ipswich Road.

Communal facilities include kitchen, lounge and laundry.



### **Fugill Road**

26 one bedroom bungalows and 16 one bedroom flats. Situated off Munnings Road, close to local amenities, with good bus routes. Communal facilities include kitchen, lounge and laundry.



### **George Carver Court**

30 one and two bedroom bungalows, situated off Northfields with links to Dell Rose Court housing with care scheme. Good local bus route and amenities.

Communal facilities include kitchen, lounge and laundry.



### **Gildencroft**

24 one bedroom flats over ground and first floor - no lift available. Situated just off St Augustines Street, close to local amenities and bus routes.



### **Harry Perry Close**

40 one bedroom bungalows, situated off Eaton Road. Good local bus service within walking distance on Ipswich Road. Communal facilities include kitchen, lounge and laundry.



### **Longbow Close**

31 one and two bedroom flats ground and first floor – no lift available. Situated off Robin Hood Road, close to local shops, doctors and library. Bus route

situated on Ipswich Road. Communal facilities include kitchen, lounge and laundry.



### **Meadowsweet**

28 one bedroom bungalows and 4 two bedroom flats. Situated off Bussey Road; good local bus route. Communal facilities include kitchen, lounge and laundry.



### **Melbourne Cottages**

18 one bedroom bungalows and 14 one bedroom ground level flats, situated between Union Street and Brunswick Road. Within short walking distance of the

city centre and close to Newmarket Road bus route. Communal facilities include kitchen, lounge and laundry.



### **Millers Lane**

33 one bedroom flats over two floors with lift access. Located off Angel Road, close to local shops and bus routes.

Communal facilities include kitchen, lounge and laundry.



### **Rowland Court**

14 one bedroom bungalows and 14 one bedroom flats over two floors (no lift access available). Located off Queens Road, close to local shops and within short walking distance of the city centre.



### **Ryrie Court**

34 one bedroom bungalows and one two bedroom flat with stair lift.

The scheme is set in a tranquil setting around a large pond, accessed via

Unthank Road or South Park Avenue. Communal facilities include kitchen, lounge and laundry.



### **Seabrook Court**

37 one bedroom bungalows, situated on the Clover Hill estate, Bowthorpe.

Communal facilities include kitchen, lounge and laundry. Local shops and

doctors surgery are situated in Bowthorpe village centre.



### **Silkfields**

40 one bedroom flats over two floors with lift access. Situated on Mandela Close, off Oak Street, within walking distance of the city centre. A GP surgery is next to the scheme.

Communal facilities include kitchen, lounge and laundry.



### **Silver Birch Court**

40 one bedroom bungalows. Located off Lefroy Road with local amenities within a short walking distance. Communal facilities include kitchen, lounge and laundry.



### **Singer Court**

25 one bedroom flats over 4 floors with lift access. Situated off Calvert Street, within close walking distance of Anglia Square and the city centre.

Picture not currently available due to refurbishment.

### **St James House**

34 one bedroom flats over two floors with lift access. Situated close to Barrack Street, with a range of amenities close by. Communal facilities include kitchen, lounge and laundry. Currently being modernised to offer open plan accommodation.



### **Stone Road**

34 one bedroom flats over two floors with lift access. Situated off Drayton Road close to local doctors and bus routes. Communal facilities include kitchen, lounge and laundry.



### **Waddington Court**

36 one bedroom bungalows, located off Nelson Street, close to city centre and main bus routes. Communal facilities include kitchen, lounge and laundry.

If you would like this information in another language or format such as large print, CD, audio cassette or Braille please call 0344 980 3333 or email [info@norwich.gov.uk](mailto:info@norwich.gov.uk)

[www.norwich.gov.uk](http://www.norwich.gov.uk)

