

# Sheltered housing

at Silkfields

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**NORWICH**  
City Council

Tenant approved ✓



## Scheme address

Silkfields  
Mandela Close  
Norwich  
NR3 3BD

## The scheme

Silkfields has 40 one bedroom flats specifically designed for older people, and features two internal courtyards.

The scheme is located to the

north of the city in Mandela Close, just off Oak Street, and features a security door entry system.

Local shops, GP surgery and bank, are all a short walk away, and local bus services to the city centre are also available from close by.

The communal lounge acts as a meeting place where residents can enjoy weekly coffee mornings, bingo and other activities.

## The aims of our sheltered housing service

- To provide comfortable and practical rented accommodation where people over 60 years of age can feel safe and secure.
- To enable people to live together independently for longer.
- To facilitate opportunities for tenants to enjoy activities.
- To enable tenants to receive a level of support that allows them to successfully maintain their tenancy and live independently.

## Accommodation

- 40 self contained ground and first floor flats.
- Lift access to first floor.
- Communal lounge and kitchen.
- Guestroom.
- Communal laundry with washing machines and tumble driers.
- 24 hour door entry system to give additional home security.

## Scheme includes

- A dedicated support worker.
- A dedicated sheltered housing officer.
- Alarm call system linked to Norwich Community Alarm Service (NCAS).
- Heat and smoke detectors linked to NCAS.
- Induction loop for the hard of hearing in the communal lounge.
- Car parking.

## Eligibility

### The scheme is for people who:

- are usually above 60 years of age
- are a resident in the Norwich city council area
- live outside the council area but have a strong social reason for needing to move to the area.

## How to apply

To move to **Silkfields** please contact Norwich City Council on **0344 980 3333** and speak to our home options team who will be able to process your application over the telephone. All properties are advertised weekly on our website and are allocated via choice based lettings (CBL).

Information can be found by visiting our web site

**[http://www.norwich.gov.uk/Housing/  
HousingInformationAndAdvice/  
IndependentLivingAndSupportServices/Pages/  
ShelteredHousing.aspx](http://www.norwich.gov.uk/Housing/HousingInformationAndAdvice/IndependentLivingAndSupportServices/Pages/ShelteredHousing.aspx)**

If you would like this information in another language or format such as large print, CD, audio cassette or Braille please call 0344 980 3333 or email [info@norwich.gov.uk](mailto:info@norwich.gov.uk)

**[www.norwich.gov.uk](http://www.norwich.gov.uk)**

