

Sheltered housing

at Douro House



NORWICH
City Council

Tenant
approved



Scheme address

Douro House
Douro Place
Norwich
NR2 4BG

The scheme

Douro House has 34 one bedroom flats specifically designed for older people.

The scheme is located just to the west of the city centre, close to the Dereham Road

junction with Grapes Hill.

The scheme is within short walking distance to a variety of shops, a post office and GP surgery.

Local bus services to the city centre and surrounding area are also available close by.

The communal lounge acts as a meeting place where residents can enjoy weekly coffee mornings, bingo and other activities.

The aims of our sheltered housing service

- To provide comfortable and practical rented accommodation where people over 60 years of age can feel safe and secure.
- To enable people to live together independently for longer.
- To facilitate opportunities for tenants to enjoy activities.
- To enable tenants to receive a level of support that allows them to successfully maintain their tenancy and live independently.

Accommodation

- 34 self-contained one bedroom flats.
- First-floor flats are lift accessible.
- Communal lounge and kitchen.
- Guestroom.
- Communal laundry with washing machines and tumble driers.
- 24 hour door entry system to give additional home security.

Scheme includes

- A dedicated support worker.
- A dedicated sheltered housing officer.
- Alarm call system linked to Norwich Community Alarm Service (NCAS).
- Heat and smoke detectors linked to NCAS.
- Induction loop for the hard of hearing in the communal lounge.
- Car parking.

Eligibility

The scheme is for people who:

- are usually above 60 years of age
- are a resident in the Norwich city council area
- live outside the council area but have a strong social reason for needing to move to the area.

How to apply

To move to **Douro House** please contact Norwich City Council on **0344 980 3333** and speak to our home options team who will be able to process your application over the telephone. All properties are advertised weekly on our website and are allocated via choice based lettings (CBL).

Information can be found by visiting our web site

**[http://www.norwich.gov.uk/Housing/
HousingInformationAndAdvice/
IndependentLivingAndSupportServices/Pages/
ShelteredHousing.aspx](http://www.norwich.gov.uk/Housing/HousingInformationAndAdvice/IndependentLivingAndSupportServices/Pages/ShelteredHousing.aspx)**

If you would like this information in another language or format such as large print, CD, audio cassette or Braille please call 0344 980 3333 or email info@norwich.gov.uk

www.norwich.gov.uk

