

# Sheltered housing

at Custance Court

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**NORWICH**  
City Council

Tenant approved



## **Scheme address**

Custance Court  
Pettus Road  
Norwich  
NR4 7BG

## **The scheme**

Custance Court has 20 bungalows and 8 flats specifically designed for older people.

The scheme is located to the west of the city, situated between South Park Avenue and Peckover Road, within short walking distance of the local shops and Eaton Park.

A full parade of shops, including a hairdressers and fish and chip shop, is just a short car or bus journey away.

The nearest GP surgeries are on Bacon Road and Mile End Road.

Local buses run close to the scheme offering services to the city centre and university.

## The aims of our sheltered housing service

- To provide comfortable and practical rented accommodation where people over 60 years of age can feel safe and secure.
- To enable people to live together independently for longer.
- To facilitate opportunities for tenants to enjoy activities.
- To enable tenants to receive a level of support that allows them to successfully maintain their tenancy and live independently.

## Accommodation

- 8 one bedroom self-contained ground and first floor flats and 20 one bedroom bungalows.
- 24 hour door entry system to give additional home security.

## Scheme includes

- A dedicated support worker.
- A dedicated sheltered housing officer.
- Alarm call system linked to Norwich Community Alarm Service (NCAS).
- Heat and smoke detectors linked to NCAS.
- Car parking.

## Eligibility

### The scheme is for people who:

- are usually above 60 years of age
- are a resident in the Norwich city council area
- live outside the council area but have a strong social reason for needing to move to the area.

## How to apply

To move to **Custance Court** please contact Norwich City Council on **0344 980 3333** and speak to our home options team who will be able to process your application over the telephone. All properties are advertised weekly on our website and are allocated via choice based lettings (CBL).

Information can be found by visiting our web site

**[http://www.norwich.gov.uk/Housing/  
HousingInformationAndAdvice/  
IndependentLivingAndSupportServices/Pages/  
ShelteredHousing.aspx](http://www.norwich.gov.uk/Housing/HousingInformationAndAdvice/IndependentLivingAndSupportServices/Pages/ShelteredHousing.aspx)**

If you would like this information in another language or format such as large print, CD, audio cassette or Braille please call 0344 980 3333 or email [info@norwich.gov.uk](mailto:info@norwich.gov.uk)

**[www.norwich.gov.uk](http://www.norwich.gov.uk)**

