




Achievements and activities

The tenant involvement panel (TIP) have been busy working with the council on behalf of Norwich City Council tenants across the city.

Here are some of the highlights of their work during the first half of 2015.

- A new panel member has been successfully recruited
 - The panel reviewed how the money the council receives from rents and service charges is spent
 - The panel received information about the annual rent increase
 - The panel reviewed the Tenant incentives scheme
 - The panel received an update about the work of the TalkBack Panel
 - A panel member now sits on the Norwich Norse Building Liaison Board
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- The panel helped review the Tenant Panel Handbook
 - The panel reviewed the new draft Anti-Social Behaviour (ASB) policy
 - The panel reviewed progress on the updated Caretaker service
 - The panel is represented on the Annual Report Focus Group
 - Three articles suggested by panel members were included in the spring 2015 edition of TLC Magazine

Panel members pictured at Pointers Field.